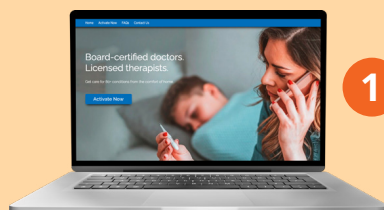


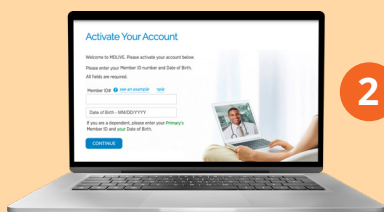
## Create an account for fast, hassle-free health care. Anytime. Anywhere.

MDLIVE offers reliable 24/7 health care by phone or video for hundreds of medical and mental health needs.

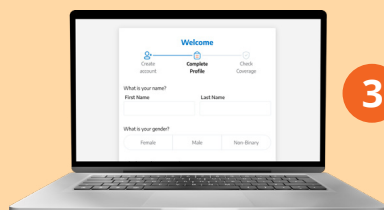
### HOW TO CREATE AN ACCOUNT THROUGH THE MDLIVE WEBSITE



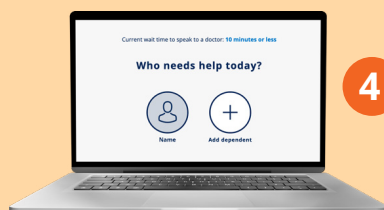
- 1 Visit **mdlive.com/bcsil** and click "Activate Now."



- 2 Enter your BCBSIL member ID number and date of birth. If you're a dependent, enter the **primary policy holder's ID information** and **your date of birth**. Click "Continue."



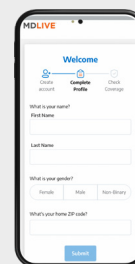
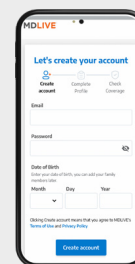
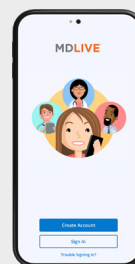
- 3 Create your username and password and then complete your profile. **Make sure to enter your name exactly as shown on your member ID card.** Click "Submit."



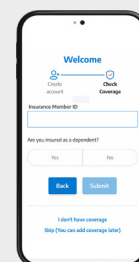
- 4 Your secure MDLIVE account is now created. We'll send you an email; just click "Sign In To Your Account" to load your MDLIVE dashboard.

### HOW TO CREATE AN ACCOUNT THROUGH THE MDLIVE APP

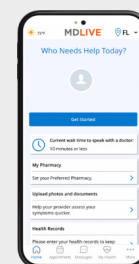
- 1 Get the MDLIVE app in the App Store or Google Play Store.



- 2 Click "Create Account." Enter your email address and create a password. Then complete your profile information on the next page. Click "Submit."



- 3 Enter the required information as shown on your BCBSIL member ID card and verify your coverage. If you're a dependent, enter the **primary policy holder's information**.



- 4 Your secure MDLIVE account is now created. We'll send you an email; just click "Sign In To Your Account" to load your MDLIVE dashboard.

## Have a change and need to update your account?

Log in and go to 'My account' located in the left-side menu to update your name or add a dependent.

If you need to update your Member ID please call (888) 676-4204, 24/7/365. Please have your membership ID card present when calling.



Meet Sophie, your MDLIVE personal assistant. Sophie can guide you in creating your account. Text BCBSIL to 635483 to get started.

## Create your account today.

[mdlive.com/bcsil](https://mdlive.com/bcsil)

(888) 676-4204