PLEASE READ THIS INFORMATION CAREFULLY. It is important.

PLEASE FOLLOW THESE INSTRUCTIONS TO FILE A CLAIM

ALL INFORMATION MUST BE PROVIDED IN ORDER FOR CLAIM TO BE PROCESSED. PROCESSING OF YOUR CLAIM WILL BE DELAYED IF COMPLETE INFORMATION IS NOT RECEIVED

NOTE: The accident policy benefits are limited and may not provide 100% coverage. Accident medical expense coverage under this policy is provided on an Excess Basis and benefits will only be paid under this plan after your own personal or group insurance has paid out its benefits. The maximum benefit for physician's outpatient treatment in connection with physical therapy and/or spinal manipulation is \$1,000 per non-surgical injury for coverage purchased by the school. Completion of a claim form does not guarantee benefit payment. Each claim is reviewed according to the policy provisions.

Claim Guidelines: The following claim guidelines must be followed.

- ♦ Answer all questions in detail (including all signatures on the front and back of the form). A claim form needs to be completed for each accident.
- ♦ If you have other insurance, submit your claim to your other insurer. When you receive the explanation of benefits (sample attached) notice from your primary carrier, send it to us along with the corresponding HCFA/UB04 medical bills and with the fully completed claim form. You must submit the provider's medical bills; balance due statements will not be processed. Medical bills must include the procedure & diagnosis code along with the Provider's federal identification number. These bills are:
 - 1) HCFA-1500 (standard form used by Providers; sample attached)
 - 2) UB-04 or UB-92 (standard form used by Hospitals sample attached)
 - 3) ADA Dental Claim Form and a letter from the dentist verifying the injured tooth was whole, sound and natural. (All dental bills must be submitted through your primary insurance's medical and dental plans first before submitting the bills to WebTPA)

It would be helpful if the following was given to all providers the injured person is seeking treatment from:

- 1. WebTPA contact information
- 2. Policy number found on the claim form

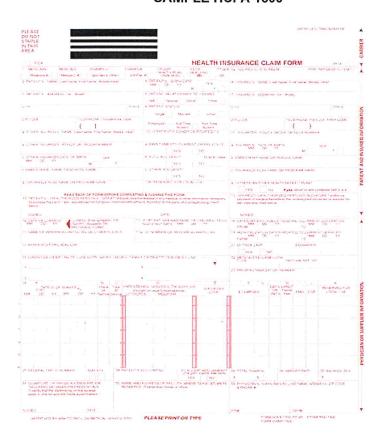
This way the providers of service can work directly with the claim office and provide them with the correct billing forms (itemized bill to include procedure & diagnosis code and tax id number) needed to process a claim.

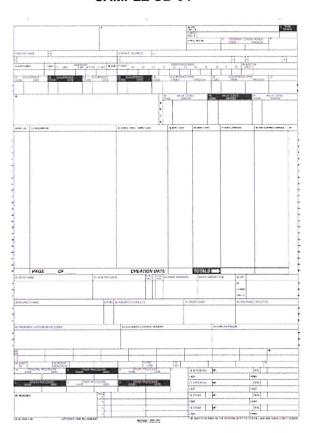
- ♦ If you already paid the medical bill, include a paid receipt or a copy of your cancelled check at the same time you submit the medical bill. Otherwise payment will be made to the providers of service (Hospital, Physician or Others).
- ♦ Send all correspondence to WebTPA, Inc., P.O. Box 2415 Grapevine, TX 76099-2415. The claim form must be sent within 90 days of the date you first received medical care. Any bills not filed with the claim form should be sent, within 90 days of the date you received medical care, to the Company identified with claimant's name, Organization or School name and date of Accident.
- ♦ If you change your address, please notify WebTPA, Inc. by sending notification to WebTPA so that there is no delay in processing any claims.
- ♦ Please contact WebTPA, Inc. by calling **866-975-9468** if you would like to check the status of your claim or if you have any questions on how your claim was processed or the benefit paid.

Common Causes For Delays In Processing Claims

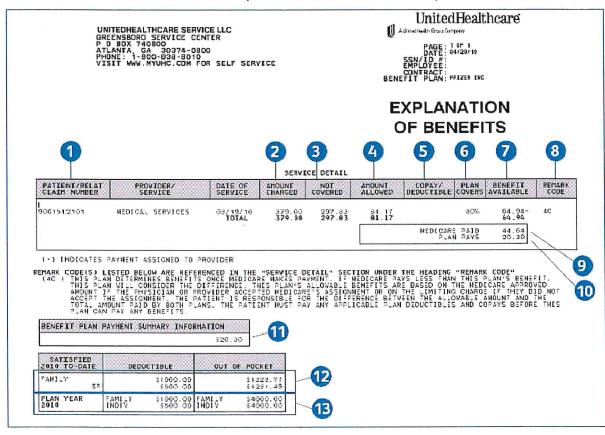
- 1. Claim Forms Not Completed In Full or Not Submitted.
- 2. Balance Due, Balance Forward, or Past Due Statements Submitted for Bills.
- 3. Explanation of Benefits from Primary Carrier Not Provided with the Bills.

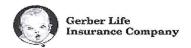
KEEP COPIES OF ALL CLAIM FORMS, MEDICAL BILLS, AND CORRESPONDENCE FOR YOUR OWN RECORDS UNTIL YOUR CLAIM HAS BEEN PROCESSED.





SAMPLE EOB (EXPLANATION OF BENEFITS)





STUDENT ACCIDENT INSURANCE CLAIM FORM SIGNED CLAIM FORM IS REQUIRED

- 1. PLEASE FULLY COMPLETE THIS FORM PAGE 1 & PAGE 2
- 2. ATTACH HCFA/UB04-MEDICAL BILLS & EOBS FROM ANY OTHER INSURANCE YOU HAVE
- 3. SEND ALL CORRESPONDENCE TO:

WEB-TPA P.O. Box 2415 Grapevine, TX 76099-2415

Toll-Free: 866-975-9468 Fax: 469-417-1969

Email: benefit.assist@webtpa.com

IMPORTANT NOTICE:

Your insurance plan is designed to provide maximum benefits for minimum premium. This plan of insurance is secondary to any health insurance you have. If you have other insurance, submit your claim (health and/or dental) to your other insurer. When you receive their Benefit Statement, send it to us along with your HCFA/UB04 (medical bills) and this completed form. Note: The accident policy benefits are limited and may not provide 100% coverage.

≼ IF PART 1-A & PART 1-B ARE NOT COMPLETED IN FULL THIS CLAIM CANNOT BE PROCESSED AND WILL BE RETURNED >

PART 1-A - TO BE COMPLETED IN FULL BY THE ORGANIZATION/SCHOOL

Organization/School District Name Prairie State Insurance Cooperative				Policy Number <u>13-0248-21</u>			
District Name				Phone No. ()	***	
	Type of Activity/Sport						
If Athletics, designate	□P.E. Class □Intramu □Youth □Adult □Pi			□Jr. Varsity			
Name of injured person/s	tudent)	
Date of First Treatment _		_ Has treatment be	en completed?	□Yes □No			
Where and how did accid	ent occur? (Please be spec	ific)					
Part of body Injured and supervised activity a	□Righ	t or □Left At ent/member of the 0	the time of the a Organization/Sch	ccident, was the	claimant in Yes □No	volved in a sponsored	
Under whose supervision	?		Was he/she a w	vitness? □Yes	□No		
Authorized Signature			Title			_ Date	
(MUST BE SIGNED BY AN ORGA	NIZATION/SCHOOL OFFICIAL UNL	ESS INJURY DID NOT OC	CUR DURING AN OR	GANIZATION/SCHOOL	ACTIVITY. SI	GNATURE IS REQUIRED)	
PART 1-B - TO BE	COMPLETED IN FULL BY	CLAIMANT - OR	BY PARENT/LE	GAL GUARDIAN	IF CLAIM	ANT IS A MINOR	
Injured Party/Student Leg	gal Name		Prefer	red/Nickname:			
	Age					□Female	
Address of Injured Perso	n or Parents/Guardian						
•							
Phone No. ()		_ Email Address _					
If Injured party is over ag	e 18: Employer Name and	Address					
Phone No. ()		□Solf Employed	□ Inemployed				
Employer Name and Add	ress)	
				⊔Se	ıī ⊨mployed	□Unemployed	

Mother/Guardian Name			
Employer Name and Address	_ Phone No. ()		
	_ □Self Employed	□Unemployed	
If Dental Injury. Please submit verification from the dentist that the tooth/teeth are whole, sound ar is claimant covered under any other medical and or dental insurance policy?			
Name of all companies providing claimant insurance coverage or prepaid health plans			
Name of Company Address		Policy #	
Are benefits due for this claim under these other insurance coverages? One of this claim under these other insurance coverages? One of this claim under these other insurance coverages? One of the coverage of the cove	vious marriage as derstand that the inelaws. I agree tha	mandated in a divorce	
Signature: Injured Person, Parent or Guardian	_ Date:		
SIGNATURE IS REQUIRED			
AUTHORIZATION TO RELEASE INFORMATION: I hereby authorize any employer, health plan, health care profession, clinic, laboratory, pharmacy, medical facility or other person that has proconnection with this claim to disclose, when requested to do so, all information with respect to any consultations, prescription or treatment, and copies of all hospital or medical records and itemized Insurance Company, it's agents, employees and representatives.	vided treatment, py injury, policy cove	ayment, or services in erage, medical history	
I hereby authorize WebTPA, Inc. to discuss any information related to medical expenses incurred of this claim, with Special Markets Insurance Consultants, Inc. representatives and their assigned organization through which this policy is issued. A photo static copy of this authorization shall be original.	agents and to off	icials at the school of	
Signature: Injured Person, Parent or Guardian	Date:		