



Know what your health plan requires.

Talking to Blue Cross and Blue Shield of Illinois (BCBSIL) before you get certain services can help you avoid unexpected costs.

You will need to preauthorize certain covered health services to ensure you avoid any unexpected costs. Usually, your network provider will take care of this before the service is performed. Just to be sure, you should connect with us before you get care.

Be sure to log in at bcbsil.com and go to [My Coverage](#) to check your benefit booklet to see the full list of services that require preauthorization.

Below is a partial list:

- Inpatient hospital stays*
- Stays in a facility for rehabilitation, long-term care or skilled nursing care
- Behavioral health care, either in or outside of a hospital
- Some high-cost specialty drugs

Some services you get without a stay at the hospital, such as:

- Air ambulance (for non-emergencies)
- Breast lift or reduction surgery
- Electrical stimulation of the brain, nerves or stomach
- Home health care
- Home infusion
- Hospice
- Some ear, nose or throat services, such as hearing aids, implants or surgery
- Some surgeries of the face, jaw, mouth or teeth
- Some wound care services, such as high-pressure oxygen treatment

We want you to get the most out of your health care benefits — let us help!

Call the number on the back of your BCBSIL member ID card for preauthorization or other questions.



* In-network inpatient hospitals are required to request preauthorizations on your behalf.

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